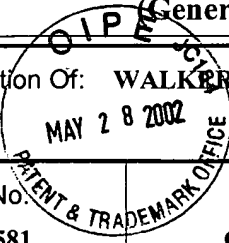


AO

2642

TRANSMITTAL LETTER (General - Patent Pending)			Docket No. 01-033
In Re Application Of: WALKER et al.			
Serial No. 09/973,581	Filing Date October 9, 2001	Examiner Not Yet Assigned	Group Art Unit 2642



Title: **METHOD AND APPARATUS FOR ENTERTAINING CALLERS IN A QUEUE**

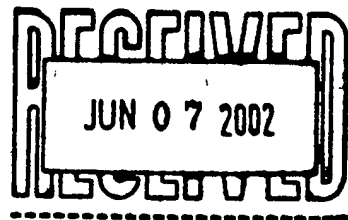
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Transmitted herewith is:

Supplemental Information Disclosure Statement (5 pp.);
PTO Form-1449 (1 pg.) and reference cited therein (1); and
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in the above identified application.

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Michael D. Downs

Signature

Dated: **May 24, 2002**

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